

# UPPER CLUTHA HOSPICE TRUST BOARD

## CHAIRMAN'S REPORT 2022-23 FINANCIAL YEAR

It is my pleasure to report on behalf of the Trustees on the Trust's tenth year of operations to March 31, 2023.

### **Background**

The Upper Clutha Hospice Trust was the brain-child of Bev & Ray Rudkin of Wanaka, who recognised the need for a palliative care facility in the Upper Clutha. The Trust was formed and registered in mid 2013, and the Trust commenced operations on June 4, 2013.

The Trust's Palliative Care Suite in Wanaka's Aspiring Enliven Care Centre, known as the Stina Mooyman Palliative & Respite Care Suite to recognise our major donor, was formally opened on September 30, 2016. The first patient was admitted to the Suite on October 5, 2016.

The Trust is a registered charity and is incorporated, under the Charities Act 1957.

The Trust is an independent local community trust. It is not part of Hospice New Zealand or the Otago Community Hospice (OCH). We work closely with, and donate to, the OCH to support the co-ordination services they provide in the Upper Clutha. Funds raised by the Trust are used for the benefit of the local community.

### **The Stina Mooyman Palliative & Respite Care Suite**

Our Stina Mooyman Suite continues to be a valuable resource for the Upper Clutha community, providing residential care for the terminally ill who cannot, or do not wish to be cared for in their own homes.

Over the 2022-23 financial year the Suite has had an average occupancy rate of 29%, (32% last year) which the Trustees consider to be satisfactory in the current environment. The occupancy level is influenced by the numbers of patients with terminal illnesses in the Upper Clutha, and the choices that patients make relative to being cared for in our Suite, or in their own homes.

For further information on the Suite and admission procedures please refer to our website at [www.uppercluthahospicetrust.org](http://www.uppercluthahospicetrust.org)

### **The Hospice Shops and Warehouse**

The CBD Shop in Brownston St is supported by our Warehouse in Gordon Rd, where out-of-season stock is stored, and all donated stock is sorted, prepared and priced for sale. We operate the Warehouse as a second shop for those customers who prefer a more basic type of shopping experience, and sales at the Warehouse are make a significant contribution (30%) to our total sales revenues. The volume and quality of stock donated has been exceptional, and enables the Shops to offer quality used goods to our customers.

Our retail turnover in the 2022-23 FY was up some 20% over last year and with operating expenses held at the same level as last year, a very satisfactory operating surplus was achieved.

Our Retail Manager Jill Milward skilfully managed both shops and the warehousing operation, with support from our volunteer team and several paid part-time staff. On behalf of the Trustees I record our sincere thanks to Jill and her staff. Thanks also to Trustee Ross Parry, our Retail Director, who guided the Shop and warehouse operations for the Trust.

The operations of our Shop and Warehouse are very dependent on the teams of volunteers who support these facilities. These include:

- The large team of ladies who staff the roster to work in the CBD Shop
- The team of ladies who staff the Warehouse, sorting and pricing donated stock
- The team of supporters who look after many tasks that support our activities, such as checking donated electrical items before sale, making/repairing jewellery, doing maintenance, pickups and deliveries etc.

On behalf of the Trustees and Management I record our sincere thanks to the wonderful volunteer teams. We could not function without your support and work.

### **Fundraising Activities**

The Trust recognises that there are a significant number of charitable organisations seeking support from the Upper Clutha Community, and now that the Trust is well established, with a strong income stream from its retail operations, we did not hold any other fundraising activities in 2022-23.

### **Trust Support to Terminal Patients in the Community**

In addition to providing the Stina Mooyman Palliative & Respite Care Suite at the Aspiring Enliven Care Centre, the Trust provides financial support to those with terminal illnesses who wish to remain at home, and are experiencing financial difficulties. Our financial support to such patients continues to increase and we are now typically supporting several patients at any given time.

In the subject financial year, we have provided:

- Sponsorship for a half-time District Nurse in Dunstan Hospital's Wanaka District Nursing team, who specialises in providing palliative care for terminal patients remaining in their own homes. When not required for palliative care work, this nurse is available to complement the general District Nursing Team. Our sponsorship includes a vehicle, laptop, cellphone etc. and amounted to some \$65,900 in 2022-23.

The Trustees wish to record their thanks to RN Kath Bond who is in this role. Kath's care for her patients is very much appreciated by her patients and their families, as reflected in letters and cards of appreciation and donations to the Trust. The Trust sponsored Kath to attend a national lymphedema treatment course in mid 2022 to add a local source for this treatment for those suffering cardiac failure.

- A donation of \$45,000 to the Otago Community Hospice as a contribution towards their costs in serving those with terminal illnesses in the Upper Clutha.
- Financial support to patients remaining at home who are experiencing financial difficulties. Our support covers medical expenses when government funding has been exhausted, for expenses such as GP fees and medical procedure costs, medications, ambulance transfers, home nursing costs and transportation costs to receive treatment.

### **Governance**

At the end of 2022 foundation Trustee Neville Dippie retired as a Trustee. This was the end of an era, as Neville was involved with Bev Rudkin when she developed the idea of providing palliative care in the Upper Clutha. Neville was a tireless worker for the Trust, particularly in its early days, when the trustees were of necessity very "hands-on" establishing the shops and warehouse and staging fundraising events. Additionally, Neville provided very sound input to the Management Committee's discussions and decisions. A retirement function was held for Neville in early 2023.

On Neville's retirement, the remaining Trustees invited our Treasurer, Nicola McDonald to become a trustee and were delighted she accepted the invitation. The Trust continues as a result with four Trustees.

### Financial Reporting

The full Annual Accounts for the Upper Clutha Hospice Trust Board, for the year ending March 31, 2023 are available on our website at [www.uppercluthahospicetrust.org](http://www.uppercluthahospicetrust.org) or are available on request to our Secretary. As a registered charity, the Trust makes annual reporting on both services provided, and financial results, to the Charities Service and this reporting may be viewed on the Charities Service website at [www.register.charities.govt.nz](http://www.register.charities.govt.nz) by entering our registration number CC49439.

Although not required to do so under current reporting regulations, the Trustees elect to have the Trust's annual financial statements reviewed by an audit accountancy practice. The Wanaka office of Ashton Wheelans Ltd undertake this work for the Trustees.

In summary, the Trust's financial reporting as at March 31, 2023 is as follows, with the 2021-22 reporting included for comparison:

	2023 <sup>(1)</sup>	2022 <sup>(1)</sup>
<b>Financial Performance</b>		
• Income from Shop & Warehouse	\$483,632	\$400,910
• Donations & other income	\$ 90,495	\$ 50,841
• Operating Expenses	<u>\$298,924</u>	<u>\$298,995</u>
• <b>Gross Surplus for the year</b>	<b>\$275,203</b>	<b>\$152,756</b>
• <b>Non-operating Expense<sup>(2)</sup></b>	<b>\$132,192</b>	\$117,094
• <b>Impairment Charge re Licence to Occupy</b>	<u>nil</u>	<u>\$ 89,230<sup>(3)</sup></u>
• <b>Surplus/Deficit for the Year</b>	<b>\$143,011</b>	<b>\$ 53,568</b>
<b>Financial Position</b>		
• Bank	<b>\$291,326</b>	\$ 39,466
• Current & Fixed Assets	\$1,363,252	\$1,477,057 <sup>(3)</sup>
• Liabilities	\$14,618	\$ 19,996
• <b>Net Assets</b>	<b>\$1,639,960</b>	<b>\$ 1,496,526</b>

### Notes

- (1) Financial statements reviewed by Ashton Wheelans Ltd of Wanaka, with an unqualified opinion provided
- (2) This item comprises:
  - a. A donation of \$45,000(\$37,500 last year) from the Trust to the Otago Community Hospice as a contribution towards the OCH's costs in servicing the Upper Clutha Community, plus
  - b. Sponsorship of \$65,877 (\$61,221 last year) by the Trust to Dunstan Hospital for a part-time District Nurse specialising in palliative care (including a car and support hardware) plus District Nurse Expenses of \$809 (\$5,670 last year)
  - c. Patient care support for terminal patients in the community \$20,506 (\$12,703 last year)
- (3) The Trustees elected to have the Licence to Occupy the Stina Mooyman Suite in the Aspiring Enliven Care Centre(AECC) revalued for the 2022 financial year by TelferYoung Ltd, the Centre's Valuer for the full AECC facility. The Valuer's report showed the Suite's Licence to Occupy has reduced in value from \$399,730 when originally purchased, to \$310,500 at the date of the report, both figures being GST inclusive. The Trustees have accordingly included an impairment charge of \$89,230

in the 2022 Annual Accounts to recognise the reduced value of the Licence to Occupy.

### **Donations & Support**

The Trustees wish to acknowledge the following larger donations received during the reporting year:

- A M MacPherson Charitable Trust
- Noosa Holdings
- EMM Haynes Charitable Trust
- Holy Family Church
- Aspiring Law trust

In addition to the above larger donations, the Trustees wish to thank the many individuals, organisations and businesses that have made financial, product or services donations to the Trust during the year. Your donations materially assisted the Trust.

### **Acknowledgements**

The Trustees wish to warmly acknowledge the support of the following during the 2022-23 financial year:

- The Upper Clutha community for embracing the Hospice project and supporting it in so many ways
- The teams of Hospice Shop and Warehouse volunteers for their wonderful work supporting the Shop and making it run so well.
- Aspiring Enliven Care Centre Manager and her staff, for the wonderful care that they provide to patients in the Trust's Stina Mooyman Palliative Care Suite
- All those who have donated to, and patronised the Trust's Shops

In addition to the above, I wish to particularly thank my fellow Trustees and Committee members for their unstinting work for the Trust, and for their support.

**Russell McGeorge**

**Chairman, Wanaka, 25 October, 2023**

## **DIRECTORY**

### **Trustees and Management Committee 2022-23**

Russell McGeorge	Chairman & Trustee
Sue McRobbie	Secretary
Nicola McDonald	Treasurer & Trustee <i>from December 2022</i>
Neville Dippie	Trustee <i>retired December 2022</i>
Ann McKenzie	Trustee
Ross Parry	Trustee & Retail Director
Gail Patrick	Committee member <i>resigned May 2023</i>

Jill Milward	Retail Manager
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